



Volunteer Management Essentials: Understanding What You Need

PRESENTED BY:

CONNECT: *Partnership for Nonprofit Solutions*

Workshop Description:

Most charities report volunteers increase the quality and level of services and public support while reducing costs. A well-planned, well-managed program produces a wealth of benefits, but the challenge is maintaining such a program while continuing to meet the changing demands of funders and the community.

This workshop will look at recent trends in volunteerism and provide resources to get the job done. Participants will walk away with a toolbox complete with planning, recruitment and retention tools including:

1. A draft Volunteer Program Plan
2. Key recruitment tools and resources specific to your needs
3. Tips for the supervision and management of the volunteer resource
4. Best practices that support successful volunteer programs

Presenter: Kristi Piatkowski, *CONNECT*

Date: Thursday, September 25, 2008

Time: 9:00 am – 12:00 pm

Registration to begin at 8:45; workshop will begin promptly at 9:00

Fee: \$65 per person*

*The fee is waived for current grantees of the Children and Families Commission of Orange County.



Location:

Orangewood Children's Foundation
1575 East 17th Street
Santa Ana, CA

For any workshop questions, please contact:
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Registration Deadline: September 18, 2008

Register online at
www.connectoc.net/training.htm

This workshop is made possible through a grant from the Children and Families Commission of Orange County.





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Presenter Bio: Kristi Piatkowski

Kristi was born and raised in Edgerton, Minnesota. She has a Bachelor of Arts degree from California State University, Long Beach (Go Beach!). She has worked in the program development and volunteer management field since 1999 and brings experience from both sides of volunteerism. Her first and favorite experience volunteering was dressing up as Daisy Duck to visit Sioux Valley Children's Hospital in Sioux Falls, South Dakota. Although she gave up the Daisy Duck outfit, this experience has impacted her career in many ways. She started her volunteer management experience, however, as a volunteer intern at the YMCA. Kristi then became the Youth Events Coordinator with Athletes and Entertainers for Kids where she worked with volunteers from all walks of life, including the entertainment industry. In 2001, Kristi once again joined the YMCA to develop a school readiness and respite program for foster children ages 0 – 5 years. This position required the development of new systems, policies and procedures, training, and supervision much different than what the YMCA had provided in the past. In 2003, Kristi joined Orangewood Children's Foundation's CONNECT project to become the Program Manager for the First 5 Service Corps AmeriCorps and VISTA programs. Currently, she is the Volunteer Services Program Manager for the Foundation where she oversees AmeriCorps, VISTA, Corporate Volunteer Program and Foundation Special Event volunteers.

Kristi holds a certification in Volunteerism from the YMCA, True Colors Communications, and Leadership Certificate for Managers from Chapman University. She has been recognized by DOVIA (Directors of Volunteers in Agencies) for Volunteer Program Development with the First 5 Service Corps and the Orange County's Parenting magazine for her efforts with the foster children as well as a YMCA award for Best New Program.

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